# Integrating hospitals into healthy communities

Başak Alkan, AICP, LEED AP BD+C Micah Lipscomb, ASLA, LEED AP BD+C

[Latin]: hospes

Guest, host, stranger...

Host Hostel Hotel Hospice Hospital Hospitality

. . . .

# **HOSPITAL**

Access? Environment? Safety? Physical Activity? Social Capital?

# **MALL**









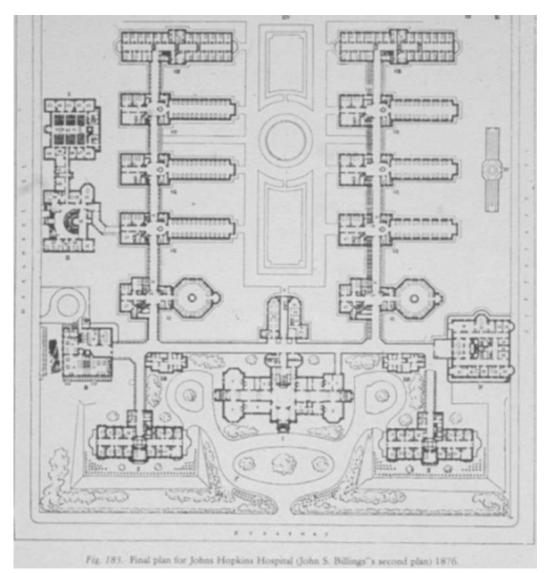
"The symptoms or the suffering generally considered to be inevitable and incident to the disease are very often not symptoms of the disease at all, but something quite different—of want of fresh air, or light, or warmth, or of quiet, or of cleanliness...

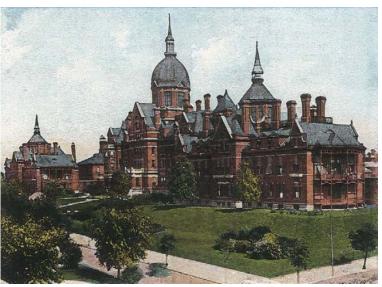
FLORENCE NIGHTINGALE, 1860 English nurse, writer, statistician



A COURT FOR KING CHOLERA.

#### 31 August-8 September, 1854, LONDON





## JOHNS HOPKINS HOSPITAL Baltimore MD ca. 1889



# POST-WAR "MODERN" HOSPITAL

D&T BASE

Efficient layout

Daylight excluded

PATIENT BED TOWER

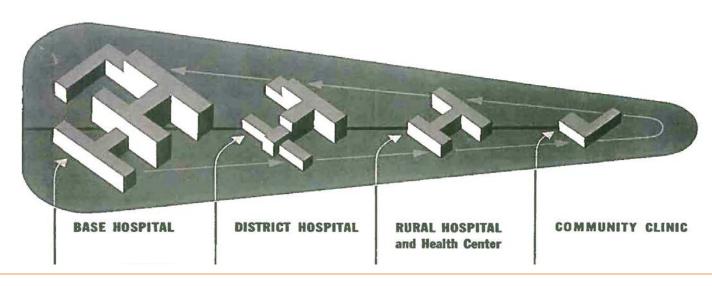
Every room the same

Core lacks daylight

PARKING

### 1948 Hill-Burton Act

#### THE COORDINATED HOSPITAL SYSTEM



**TODAY** 

Academic Medical Center

Teaching Hospital

Tertiary Regional Hospital

Specialty Hospital

Community Hospital

Critical Access Hospital

(rural)

Medical

Office

**Building** 

**Urgi-Center** 

Primary Care Clinic



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#### Imperatives of Urban Planning

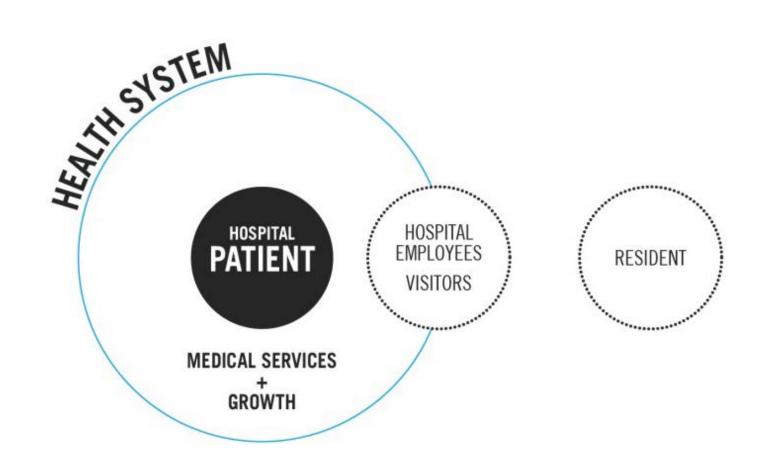
- Livability
  - Quality of life
  - Mixed-use environments
  - Transportation options
  - Job and housing options
- Walkability
  - Connectivity
  - Streetscape design
  - Destinations
- Adaptability
  - Allowing change in uses without changes in the framework
- Sustainability
  - Green infrastructure
  - Green buildings
  - Access to nature
  - Environmental justice
  - Support local economies

## Imperatives of Medical Planning

- Functional adjacencies
- Block and stack
- Patient flow
- Materials management
- Infection control
- Travel distances
- Future flexibility
- Future expansion
- Staffing efficiencies

#### "Additional Planning Criteria"

- The patient experience
- Staff satisfaction and retention
- Community interface
- Integrated public spaces
- Quality of place
- Brand expression
- Wayfinding
- Daylighting and access to nature
- Sustainability



# HEALTHCARE PLANNERS INSTITUTIONAL PLANNING PROCESS





# URBAN PLANNERS COMMUNITY PLANNING PROCESS

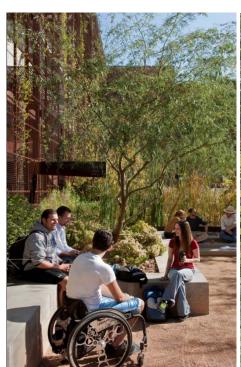


INTERDISCIPLINARY PLANNING MULTI-STAKEHOLDER PROCESS





#### **ACCESS TO OPEN SPACES**









SOCIAL SUPPORT

NATURE ENGAGEMENT SENSE OF CONTROL

**EXERCISE** 

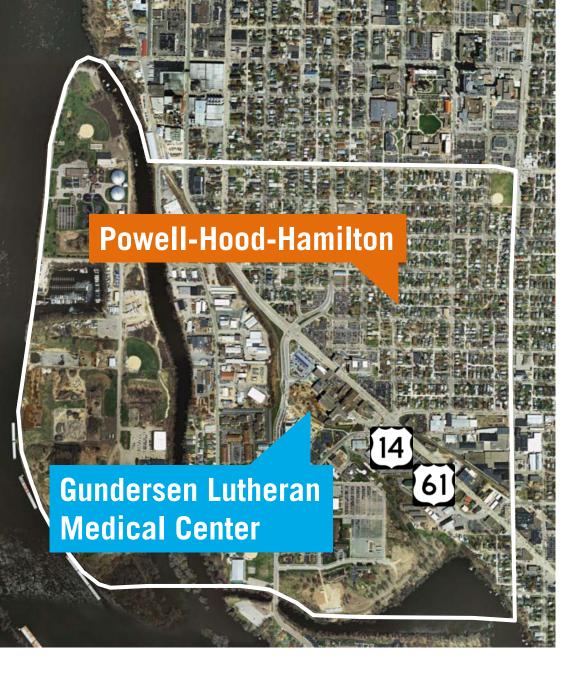
**EVIDENCE THAT ALL OF THESE REDUCE STRESS** 



# HEALTH DISTRICT PLANNING ECONOMIC DEVELOPMENT

... each hospital job supports about two more jobs and every dollar spent by a hospital supports roughly \$2.30 of additional business activity.

AMERICAN HOSPITAL ASSOCIATION "The Economic Contribution of Hospitals." 2010.



#### **CASE STUDY**

A historic opportunity to envision the joint future of one of La Crosse's oldest neighborhoods and its largest employer.





#### THE STUDY AREA IS <u>UNDER-RETAILED</u> ALTHOUGH THE REGION IS NOT.

	Demand	Supply	Sales Gap	Gap as % of Demand
Study Area	\$23.7M	\$3.1M	\$20.7M	87%
City of La Crosse	\$424.9M	\$615.1M	-\$190.2M	-45%
La Crosse MSA	\$1,217.2M	\$1,199.6M	\$17.7M	1%



Source: ESRI Business Analysis Online, 2012; HR&A Advisors, Inc.

#### RETAIL DEMAND BASED ON EXISTING DEMOGRAPHICS

Retail Category	Sales Gap	
FOOD-BASED RETAIL:		
Food & Beverage Stores	\$3,195,424	⇒5-7k SF
Grocery Stores	\$3,128,938	
Specialty Food Stores	\$39,601	
Beer, Wine & Liquor Stores	\$26,886	
Food Services & Drinking Places	\$2,883,945	<b>⇒</b> 6-8k SF
Full-Service Restaurants	\$923,756	V O OK OI
Limited-Service Eating Places	\$2,013,427	
Special Food Services	\$85,783	
Drinking Places - Alcoholic Beverages	\$(139,021)	
ADDITIONAL CATEGORIES OF EXCESS DEMAND:		
Electronics & Appliance Stores	\$617,787	
Bldg. Materials, Garden Equip. & Supply Stores	\$390,916	
Gasoline Stations	\$3,536,484	
General Merchandise Stores	\$4,161,157	⇒10-20k SF
Motor Vehicle & Parts Dealers	\$3,745,452	,

#### A Grocery Store that is 5-7K SF

Challenging operational scale for most operators

#### A Café / Restaurant that is 6-8K SF













#### A General Merchandise Store that is 10-20K SF

Contemporary operators seek massive scale or downtown site

# Market dynamics and financing availability mean virtually all new multi-family development will be affordable.

### **Market Rate Rent**

~\$1.00 / SF / Month

Project income does not cover development costs + required returns.

### **Affordable Rents**

**\$0.75** / SF / Month

Federal and State incentives fill the gap:
Low Income Housing Tax
Credits for projects with tenants at 60% AMI
New Market Tax Credits for projects with at least 20% commercial space.

2013 Maximum Incomes for Low Income Housing Tax Credits, La Crosse County, WI

Household size	60% Average Median Income		
One person	\$29,100		
Two persons	\$33,240		
Three persons	\$37,380		
Four persons	\$41,520		
Five persons	\$44,880		
Six persons	\$48,180		
Source:			

http://www.danter.com/TAXCREDIT/getrents.HTML

Healthcare employees who may be qualified to rent affordable housing units, based on American Medical Association data:

Occupation	Starting salary	Average salary
Emergency medical technician	\$19,360	\$30,000
Pharmacy technician	\$19,480	\$28,070
Medical assistant	\$20,750	\$28,650
Cardiovascular technologist	\$25,940	\$48,300
Surgical technologist	\$27,910	\$39,400
Health Information Technician	\$30,000	\$39,100

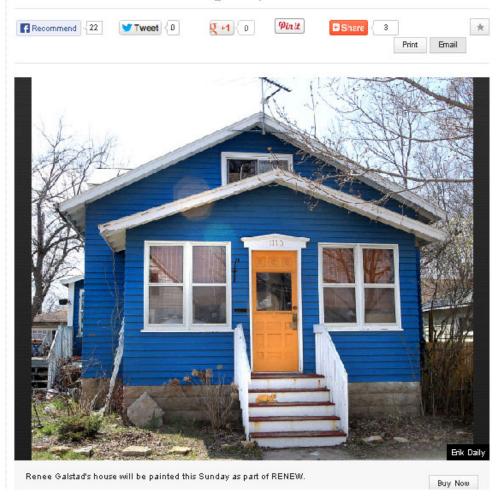
Source: http://www.ama-assn.org/ama/pub/education-careers/careers-health-care/ health-care-income.page

#### PARTNERING FOR IMPLEMENTATION

- Joint Development Corporation currently in organization phase, led by City of La Crosse and Gundersen Lutheran – TIF Funds
- Community Development Corporation currently in organization phase, led by Neighborhood Revitalization Commission

A CDC that would focus on housing rehabilitation in a concentrated and targeted manner would have the visible impact necessary to entice additional investment within the Study Area.

# City, nonprofits launch major urban renewal project



# HEALTH DISTRICT PLANNING HEALTHY BUILT ENVIRONMENT



The design and location of homes, schools, workplaces, stores, streets, and open spaces —our built environment— has a tremendous impact on physical, mental, and social health.

Dr. Richard Jackson, M.D., M.P.H.

# **HOSPITAL**

Access? Environment? Safety? Physical Activity? Social Capital?

# **MALL**







Design, Distances, Destinations, ...

Walking is most strongly related to measures of land use diversity, intersection density, and the number of destinations within walking distance. Bus and train use are equally related to proximity to transit and street network design variables, with land use diversity a secondary factor.

2010. Ewing, Reid and Robert Cervero. Travel and the Built Environment: A Meta-Analysis. Journal of the American Planning Association (JAPA) Volume 76, Issue 3.

#### "HOSPITAL NEED"

"COMMUNITY NEED"

Block size and dimensions impact <u>flexibility of development</u> and <u>walkability</u> of the urban environment.



2700-3000 SF / Inpatient

**HOSPITAL SPACE REQUIREMENTS** 

#### "Hospital Use"

- Inpatient Nursing Units
- Intensive Care Units
- Birthing Units
- Operating Rooms
- Interventional Radiology Suite
- Imaging Suite
- Emergency Department
- Chemotherapy/Infusion
- Renal Dialysis
- Primary Care Clinics
- Specialty Outpatient Clinics
- Physical Plant
- Administrative Offices
- Ancillary Support
- Loading Dock / Storage
- Instrument processing and sterilization
- Parking
- Adult/Pediatric/Women/Psych



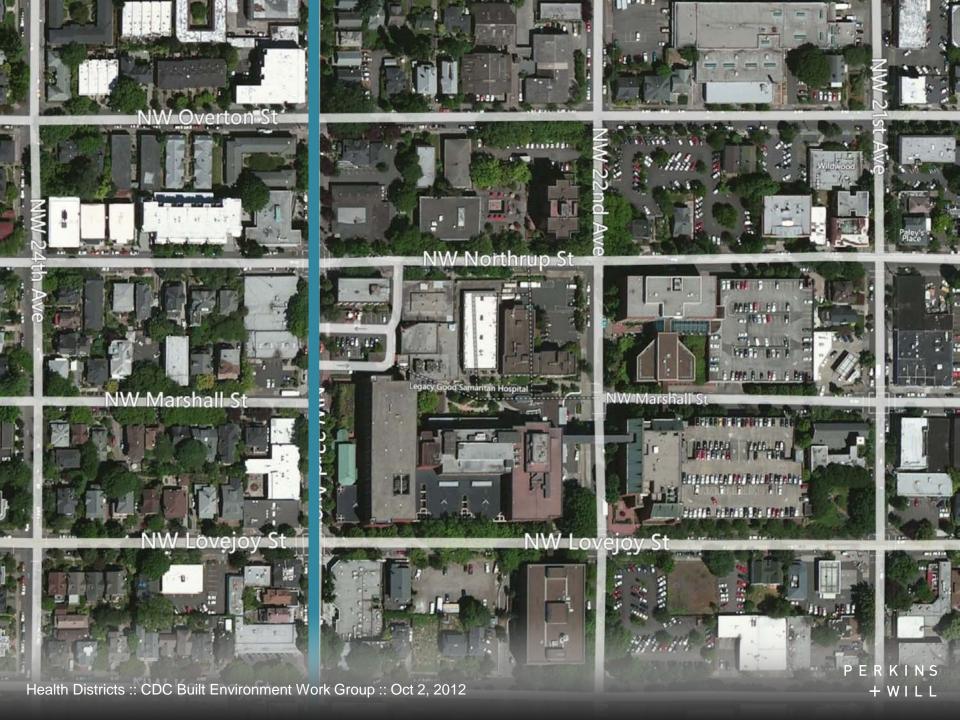












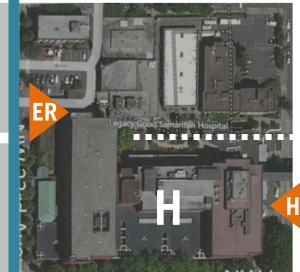
## intersections per square mile

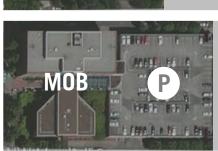


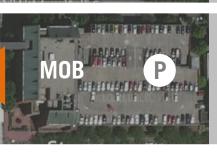
21st Street





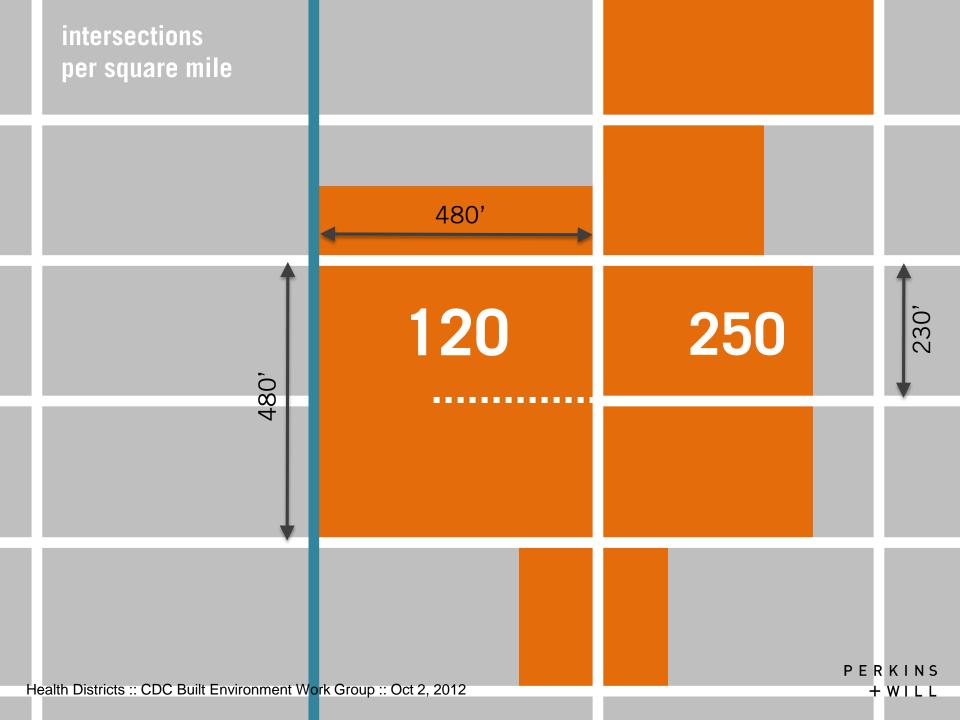


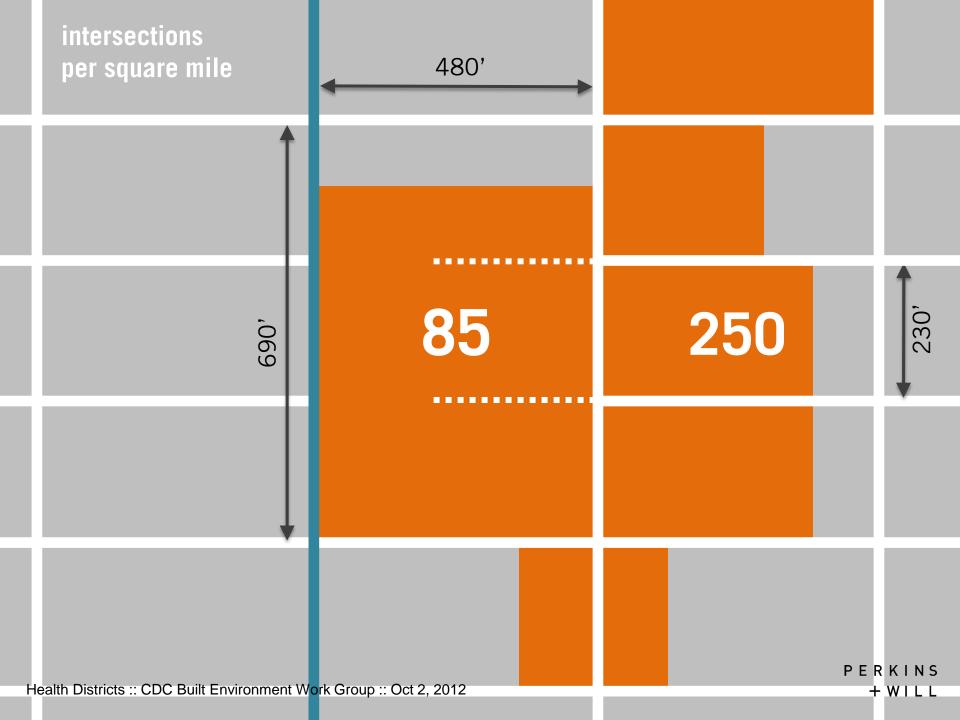


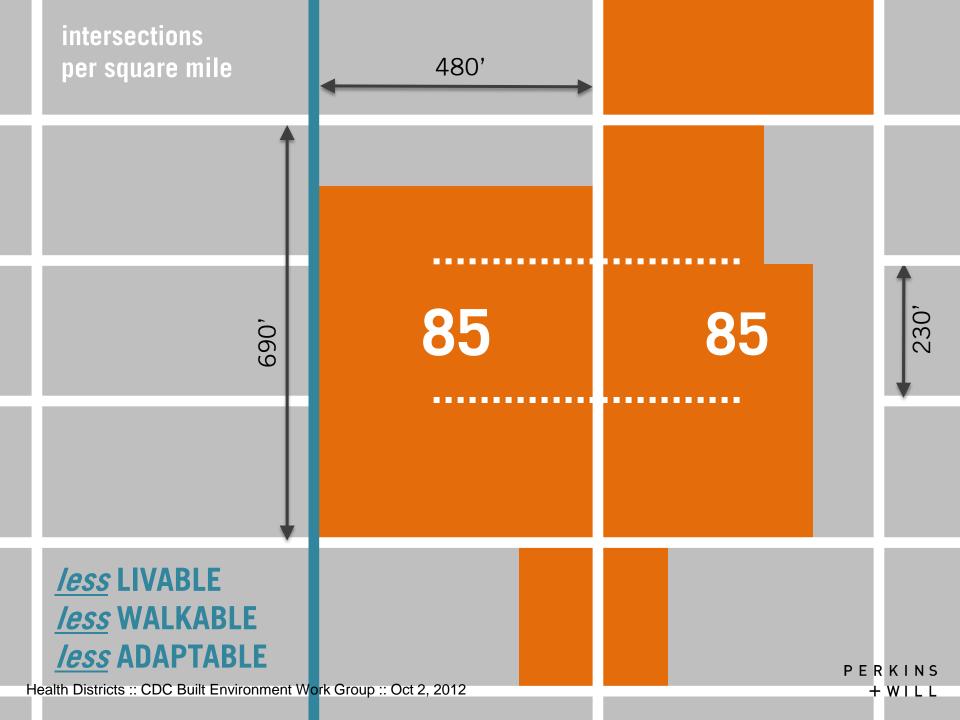


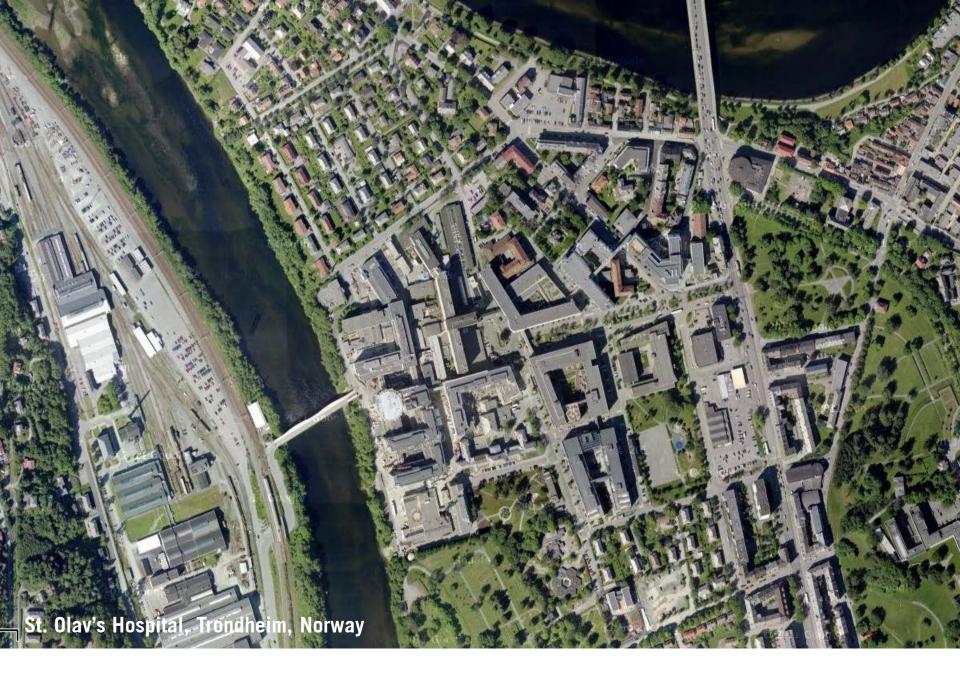














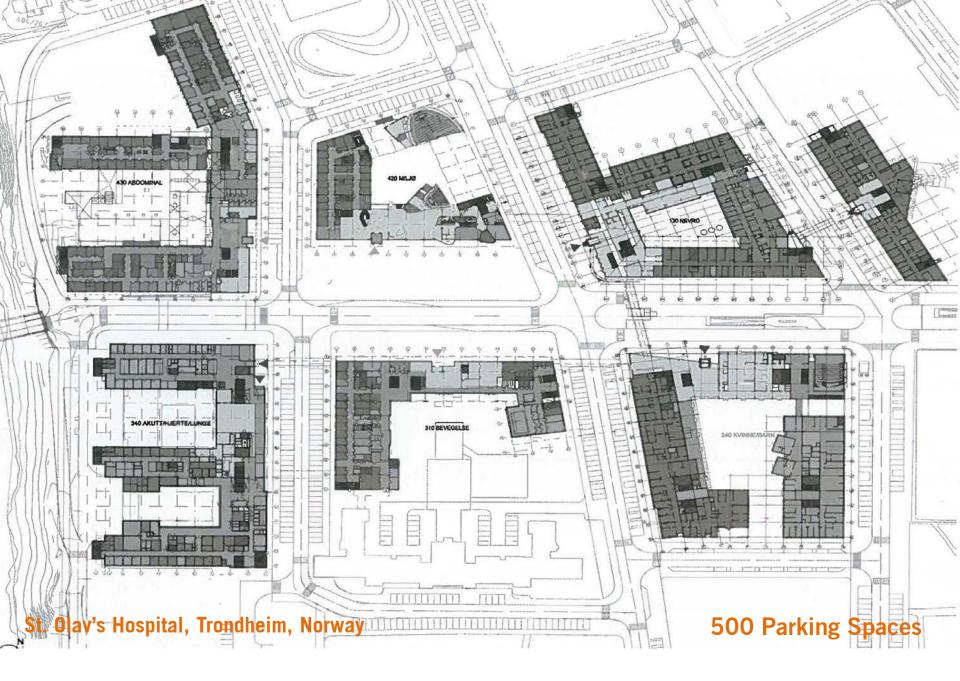
#### **BEFORE**



**AFTER** 

St. Olav's Hospital Trondheim Norway

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Health Districts:: CDC Built Environment Work Group:: Oct 2, 2012





# HEALTH DISTRICT PLANNING ACCESS TO OPEN SPACE

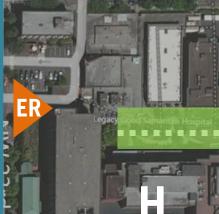
### Legacy Health Care Portland, OR



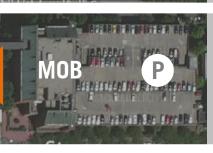
21st Street



















Legacy Healthcare Gardens, Portland, OR

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# HEALTH DISTRICTS AND THE FUTURE OF HEALTHCARE



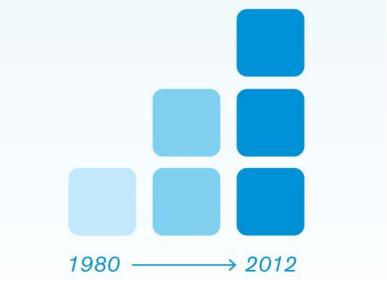
"By 2020, we had successfully transitioned the health care system from one which "fixed people after they were sick" to one of preventative, diagnostic medicine. Treating them for the conditions we know they were likely to develop."

Jim Carroll - Futurist, Trends & Innovation Expert



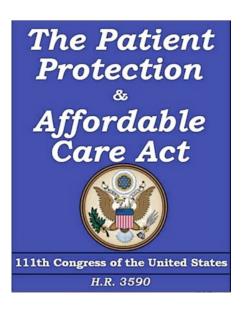


One out of 3 children are obese or overweight before their 5<sup>th</sup> birthday.



Since 1980, obesity prevalence among children and adolescents has almost tripled.

Source: (National Collaborative on Childhood Obesity Research)



- Changing the business model of healthcare
- GREATER FOCUS ON WELLNESS, PREVENTION, AND COMMUNITY HEALTH
- Moving from "fee for service" to "accountable care organizations"
- Community Health Needs Assessment (CHNA) required for non-profits
- Providers responsible for the care of a population
- Greater emphasis on care management, continuity and collaboration
- Patient Satisfaction Scores factored into reimbursement rates



INTERDISCIPLINARY PLANNING MULTI-STAKEHOLDER PROCESS



### **CONCLUSION**

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